



MANAGEMENT FEES POLICY

- Education and Care Services National Law 2010
- Education and Care Services National Regulations 2011: Regulation 168 (2) (n)
- National Quality Standard: Standard 7.3

Children 0 to 2 years \$97.00 per day.

Children aged 2 to 3 years \$97.00.

Children aged 3 to 5 years \$87.00

Before School Care \$22.00 per day After School Care \$26.00 per day

Fees are reduced according to your percentage, when this is confirmed by your successful enrolment with DEEWR

Fees must be paid weekly at the Centre or using DEBITPRO direct debit system or CENTREPAY. ***Fees must be paid 2 weeks in advance, at all times.***

Your account will be issued weekly and will be sent by email or placed in their bag.

Once your child commences in care with us, fees are payable for every booked day. If fees fall behind, we will give you a warning that your child's position at Freckles is in jeopardy and if not bought up-to-date, your position will be cancelled. Access to our Bus Service will also be suspended and the position will be given to another child.

If at any time you have difficulty paying your fees, please speak to the Director immediately for assistance with a payment plan.

If your child is absent, or if their day falls on a Public Holiday, you still need to pay for your child's place at Freckles.

Freckles now has the KINDYNOW app: this allows families to check to see if there are places available if requiring a casual day. By using this app to report your child's absence gives you the opportunity of having your child's fees reduced by \$20.00 if your child's position is booked by another child. You can access the app by <http://kindynow.com/>.

There are guidelines and procedures set by the Federal Government which funds your Child Care Benefit. Children are only allowed to be absent for a total of 42 days per year, and still receive childcare benefit. Any absences after forty days will result in full fees, as the Government does not pay for over 42 days Allowable Absences.

If your child is sick, we require a Doctor's Certificate for our records, however this will be still counted as an absence until after 42 days has been used.

DEPARTURE

We require 2 weeks notice when leaving the centre. This gives us time to finalize your account and let new families know that a position will be vacant soon.

IT IS THE PARENTS' RESPONSIBILITY TO ENSURE THAT THEIR CHILD CARE BENEFIT REMAINS CURRENT. IF YOUR NOTICE EXPIRES, FULL FEES MUST BE PAID UNTIL A NEW ASSESSMENT IS ISSUED.

If your account falls into arrears, we will be using a Debt Recovery Service and the Parents/Guardians will be responsible for all fees and charges incurred.